About the home treatment service

Rotherham services
What is the Home Treatment Team?

The Home Treatment Team is part of the Rotherham Access Team (including Crisis Team).

We are here to help people who are suffering from a severe mental health problem; it may be a new problem or an existing one that has worsened.

We will try to help you to get over your immediate difficulties so that you can stay at home rather than go into hospital. Alternatively, if you have been in hospital we may visit to help you to settle back at home.

What does the Home Treatment Team do?

We will meet with you to discuss what the immediate problems are and what will help you. This might include looking at your medication and giving advice or information to help you to manage your current difficulties. We will agree a specific care plan and review this regularly to see if things are improving.

Who are the Home Treatment Team?

We are a team made up of specialist mental health workers which includes: a consultant psychiatrist, social workers, nurses and support worker staff.

We are a training organisation and you may be asked if you are willing to see students from time to time with the clinical team.

You will meet a number of different clinical staff because of the nature of our work and the various shift patterns. It is important to remember that different staff may be able to help you in different ways.

You will be allocated a named keyworker who will coordinate your care while the team are seeing you.

In order to provide good, quality care, the information you give us will be shared with the rest of the care team. Outside of this, your permission would be sought to store information unless it was thought that you or others were at risk.
With your agreement we will involve your family, carers and friends who help to support you.

If you are already seeing mental health services we will stay in touch with your care team. If not we will discuss whether a referral to longer term services or other agencies is right for you at this time.

**Where will I see the Home Treatment Team?**

We will normally visit you in your own home. Sometimes people stay with family and friends.

**When will the Home Treatment Team visit me and how long for?**

We will usually visit you for a period of 4-6 weeks, although this will depend on your specific needs.

After your assessment we will agree how often we will see you and as things improve, we will visit less often.

We normally visit between 9am and 6pm but can sometimes negotiate visits outside of this time.

You will be given an appointment time but sometimes staff may be late or early. This is because we respond to people in crisis, please be patient and understand that changes can be made at short notice.
Your keyworker is: ..................................................................................................................

Contact details
Rotherham Access Team
Swallownest Court, Aughton Road
Swallownest, Sheffield, S26 4TH
Telephone: 01709 302670

Your plan of care
Following your assessment by the access team staff your immediate plan of care is outlined below. If you are to be taken on to the Home Treatment service caseload a written care plan will also be provided in due course.

You have identified your problems as:
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About the home treatment service: Rotherham services
We have agreed to provide the following help for you:

We have agreed that you may need to get extra help from:
How to Contact the Team:
If you need to contact the team please phone 01709 302670 and ask for Home Treatment. After office hours the Crisis Team will try to address your query or take a message.

Our postal address is:
Rotherham Access Team
Swallownest Court
Aughton Road
Swallownest
Sheffield
S26 4TH

If you have any concerns about the service and do not feel able to address them with the staff then please contact the team manager as above.

If you remain unhappy with any aspect of our service, you can contact the Patient Advice and Liaison Service (PALS). They are available between 10am and 4pm Monday to Friday. Telephone: 01709 423030
(Answerphone available out of office hours)

If you have a hearing difficulty you can use BT Text Direct

Alternatively, you can write to:
PALS Co-ordinator, NHS Rotherham, Oak House, Moorhead way,
Bramley, Rotherham S66 1YY

E-mail: health.enquiries@rotherham.nhs.uk
We are a smokefree organisation. Please provide a smoke free environment for your healthcare provider.