Cleanliness Standards

You can expect the healthcare environment to be well maintained, clean and safe.

Clean means free from dust, dirt and debris.

In any NHS setting you should expect:

- The environment to be well maintained and free from litter.
- The floors, walls, furniture, equipment, toilets and wash hand basins to be clean.
- Cleaning schedules to be prominently displayed.
- Fixtures and fittings to be well maintained.

Your responsibility for cleanliness:

- Help us, by keeping personal belongings tidy.
- Dispose of litter into the appropriate waste bin. Please ask a member of staff if unsure.
- If you have any concerns regarding the standard of cleanliness please inform the person in charge or complete a “Your Opinion Counts” form.