

2019/20 Friends and Family Test (FFT) Scores

The table below shows the percentage of our patients, carers and families who have said that they would recommend our services to their friends and family if they needed similar care and treatment.

Where the table is blank, no FFT scores were received regarding those services that month.

	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
Community Health services overall FFT score	99%	98%	99%	95%	99%	98%	99%	99%	100%	100%		
Children's Care Group	99%	99%	99%	97%	99%	99%	100%	100%	100%	100%		
Doncaster Care Group	100%	95%	100%	91%	100%	99%	99%	98%	100%	100%		
North Lincs Care Group	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100%	100%		
Rotherham Care Group	100%	100%	50%	67%	50%	88%	100%	100%	80%	100%		
Mental Health services overall FFT score	94%	94%	98%	90%	90%	97%	97%	96%	95%	94%		
Children's Care Group	92%	85%	60%	93%	86%	100%	0%	100%	100%	100%		
Doncaster Care Group	97%	99%	100%	95%	93%	100%	98%	99%	96%	99%		
North Lincs Care Group	90%	95%	100%	63%	86%	96%	93%	85%	88%	92%		
Rotherham Care Group	96%	81%	96%	92%	85%	93%	100%	94%	100%	84%		
Trust overall FFT score	97%	95%	98%	92%	95%	98%	99%	98%	98%	97%		